

WORK ORDER



Company:	DIRECTV HOME SERVICES			Customer Information	IV Retest Enforced:	Y
Tech ID:	DVWA816973	Name:	HUNT, DANIEL		Account #:	81971465
Service Region:	WA83	Address Line 1:	516 N 84TH ST		Order Type:	Sales Order
Earliest Start:	12/06/2012 12:00 PM	Address Line 2:			Sub Type:	Upgrade
Planned Start:	12/06/2012 03:16 PM	City, State, Zip:	SEATTLE, WA 98103-		SR Sub Area:	Upgrade
Due:	12/06/2012 04:00 PM	Primary Phone Number:	(206)313-4669		Order Class:	Upgrade
Dwelling:	Residential	Secondary Phone Number:	(-)		Duration:	30
OMS Order ID:	176915777	MAS Programming:	N		Status:	Acknowledged
Property ID:	1727490	Priority:	3-Normal		Activity #:	1-18W69GPM
40Ft Ladder	N	Partner:	None			

Account Type	Activation	RS Count	Protection	RS Count	Repeat	VIP/OOP	Comments
REG	Y	0	Y	0	N		
Resolutions/ Tech Driving:							NE 5th St: turn left onto 94th Ave NE (0.183 MILES., 00:00:35 Hours.); 94th Ave NE: turn right onto NE 1st St (0.060 MILES., 00:00:11 Hours.); Lake Washington Blvd NE: bear left onto NE 12th St (0.527 MILES., 00:01:58 Hours.); NE 12th St: keep right on 84th Ave NE (0.135 MILES., 00:00:33 Hours.); 84th Ave NE: right turn to WA-520 (1.052 MILES., 00:03:07 Hours.); change onto I-5 (4.442 MILES., 00:06:05 Hours.); keep left on I-5 (0.112 MILES., 00:00:09 Hours.); turn right from I-5, continue ahead onto N 85th St (3.164 MILES., 00:03:26 Hours.); N 85th St: turn left onto Fremont Ave N (1.349 MILES., 00:03:50 Hours.); Fremont Ave N: turn right onto N 84th St (0.051 MILES., 00:00:10 Hours.)
SWM Flag:	Y	Mode:	alreadyInstalled	Compatibility:			
				MRV = alreadyInstalled			
				SWIM = true			

Product Line Items	Product	Delivery Method	Action Req	IRD Serial Number	IRD Access Card	AC Type	Category	Tech Action Taken
1	IRD - STANDARD	IRD - STANDARD	Tech Delivers	New			New	Installed
2	MULTI-SWITCH	MULTI-SWITCH SWM 8	Tech Delivers	New			New	Support Hardware Installed
3	IRD - KA/KU	DIRECTV H23-600		E19BG0HR000978	002050744610	P	Existing	IV Retest

Tech Instructions:

I hereby acknowledge that my DIRECTV System, as ordered, has been installed to my satisfaction.

Signature:

Date:

DIRECTV Protection Plan: (i) I agree to the purchase of the DIRECTV Protection Plan at \$5.99 per month.

(initials)

Protection Plan Premier: (i) I agree to the purchase of the Protection Plan Premier at \$19.99 per month.

(initials)

Protection Plan Premier with ADH: (i) I agree to the purchase of the Protection Plan Premier with ADH at \$24.98 per month.

(initials)

(ii) 30 -days cancellation policy has been explained with terms and conditions.

Signature:

Date: